INSURANCE TRANSFORMATION SUMMIT

Driving the Future of Insurance Through Technology & Transformation

DATE

NOVEMBER 13 & 14,

VENUE

DOUBLETREE SUITES BY HILTON

BOSTON - CAMBRIDGE, USA



Event Overview

The Insurance Transformation Summit 2025, brought to you by Altaworld, is where strategy meets technology to shape the next era of digital insurance. This 1.5-day event will bring together insurers, innovators, and insurtech leaders to explore the technologies, platforms, and partnerships driving radical transformation across the insurance value chain

From legacy modernization and automation to touchless claims and embedded distribution models, the conference covers the full spectrum of innovation—from bold ideas to actionable strategies. Expect future–forward keynotes, tactical panels, tech showcases, and networking with the industry's best.

KEY HIGHLIGHTS

- Generative AI, RPA, and automation in claims
- Modernizing infrastructure with APIs and no-code tools
- CX transformation through trust and data
- Human + Al synergy for customer engagement
- Embedded insurance, Broker 2.0, and D2C evolution
- Innovations in underwriting, fraud detection, and sustainability

WHO SHOULD ATTEND?

- > The event will witness the perfect blend of leadership across the insurance sector who are looking to gain insights and wish to stay ahead in their digital transformation journey.
- > The attendee mix will observe CIOs, CTOs, CEOs, VP, Directors, Heads, and managers from the insurance domain including Brokers/agents, Retail agents, Claim Adjusters, Underwriters, Actuaries and more...
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Day 1: 13 November 2025

9:00 AM - Registration

9:50 AM - Opening Remarks & Welcome Note by Altaworld

9:55 AM - Chairperson's Welcome Address

10:00 AM - Keynote Presentation: Beyond Automation: The Rise of Augmented Humanity (Shifting the narrative from replacement to empowerment)

Awais Farooq, Senior Vice President of Strategy and Transformation, Crawford & Company

10:25 AM - Technology Decision-Making in the Age of Generative Al Frank Schmid, Chief Technology Officer, General Reinsurance Corporation

10:55 AM - Morning Refreshments & Networking

11:40 AM - Fireside Chat: Data & Trust in Customer Experience

12:15PM - Panel: AI + Human Touch - Redefining Engagement Models

Panellist:

Jascha Prosiegel, Head of Insurtech Programs, Munich Re

1:05 PM - Solution Provider Presentation

1:35 PM - Lunch & Networking

2:25 PM - Panel discussion: Building Agile Insurance Ecosystems

Panelists:

• Penny Peterson, Product Manager, ClaimDeck

2:50 PM - Workshop: Workshop: No-Code Tools for Fast Product Launch

3:10 PM - Solution provider presentation

3:40 PM - Afternoon break & Networking

4:25 PM - Panel discussion: Navigating the Al Frontier: Strategic Decision-Making and Engagement Models

5:10 PM - The Platform Economy & Future Distribution

5:45 PM Networking Reception

6:20 PM End of Day 1

Day 2: 14 November 2025

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8:45 AM - Registration

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9:20 AM - Opening Remarks by Chairperson

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9:30 AM - Opening Keynote: Al For Everything-But What About the People?

• Meredith Barnes-Cook, Senior Principal, Insurance Practice, Datos Insights

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10:00 AM - Panel Discussion: Touchless Claims & Ethical Al

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10:45 AM - Solution provider presentation

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11:15 AM - Morning Refreshments & Networking

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11:50 AM - Innovation Spotlights: Underwriting + AI- Where to begin?

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12:25 PM - Fireside Chat: Cyber Risk, Digital Fraud & Smart Contracting

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12:45 PM Panel Discussion: Tech for Impact – Sustainability & Purpose-Driven Innovation in Insurance

Panelist:

• Michael Vellat, COO, AAA Life

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2:15 PM - Closing Remarks by Chairperson

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2:20 PM -Lunch & Networking

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2:50 PM - End of Conference

SPEAKER PANEL



Michael Vellat

COO

AAA Life



Frank Schmid
Chief Technology Officer
Gen Re



Meredith Barnes-Cook
Senior Principal
Datos Insight



Penny Peterson
Product Manager
ClaimDeck



Rick A. Collins
Senior Vice President
World Insurance
Associates LLC



Joshua Fertel
Vice President Brokerage
Brooks Insurance
Agency



Douglas Menelly
Head of External
Communications
Everest Insurance



Alejandro Zarate

Managing Director /
Global Head of Data
Strategy and Al Innovation

Marsh



Jascha Prosiegel
Head of Insurtech
Programs
Munich Re



Amy McCole
IT Vice President
Tokio Marine North
America Services



Awais Farooq
Head of Digital Claim
Solutions, Catastrophe, &
Contractor Connection –
Canada

Crawford & Company



Dave Patel

EVP | CIO

FCCI Group

SPEAKER PANEL



Sidd Tumkar
Global Head of Data, Al, and Machine Learning
Tokio Marine North
America Services



Abhishek Mishra
Vice President, Product
Lead & Head of Growth,
Property and Claims
Solutions
Swiss Re



Bharat Narsimhan
VP, Divisional Information
Officer(DIO)- Claims
Pure Insurance



Jay Millstone
Vice President, Finance
and Chief Financial Officer
Topa Insurance
Company



Jesus Vergara
Director, Digital Product
Management
Nationwide



Emily Merola
Senior Vice President,
Property & Casualty
Assurex Global

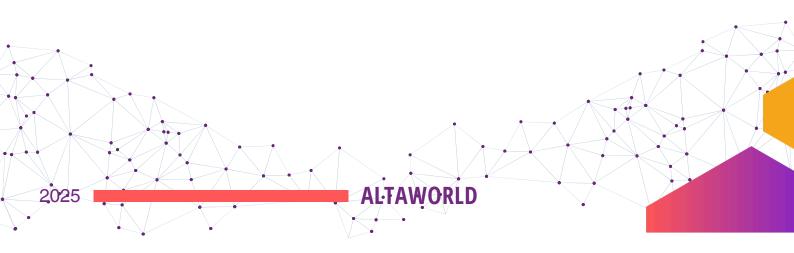


Erin Kennedy LuczakVice President, Personal
Risk Advisor **USI**

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NOVEMBER 12 & 13, 2025



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