

INSURANCE TRANSFORMATION SUMMIT

Driving the Future of Insurance Through Technology & Transformation

DATE

NOVEMBER 13 & 14,
2025

VENUE

DOUBLETREE SUITES
BY HILTON
BOSTON - CAMBRIDGE, USA

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events.altaworld.tech



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2025

ALTAWORLD

Event Overview

The Insurance Transformation Summit 2025, brought to you by Altaworld, is where strategy meets technology to shape the next era of digital insurance. This 1.5-day event will bring together insurers, innovators, and insurtech leaders to explore the technologies, platforms, and partnerships driving radical transformation across the insurance value chain.

From legacy modernization and automation to touchless claims and embedded distribution models, the conference covers the full spectrum of innovation—from bold ideas to actionable strategies. Expect future-forward keynotes, tactical panels, tech showcases, and networking with the industry's best.

KEY HIGHLIGHTS

- Generative AI, RPA, and automation in claims
- Modernizing infrastructure with APIs and no-code tools
- CX transformation through trust and data
- Human + AI synergy for customer engagement
- Embedded insurance, Broker 2.0, and D2C evolution
- Innovations in underwriting, fraud detection, and sustainability

WHO SHOULD ATTEND?

- The event will witness the perfect blend of leadership across the insurance sector who are looking to gain insights and wish to stay ahead in their digital transformation journey.
- The attendee mix will observe CIOs, CTOs, CEOs, VP, Directors, Heads, and managers from the insurance domain including Brokers/agents, Retail agents, Claim Adjusters, Underwriters, Actuaries and more..
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Day 1: 13 November 2025

9:00 AM – Registration

9:50 AM – Opening Remarks & Welcome Note by Altaworld

9:55 AM – Chairperson's Welcome Address

10:00 AM – **Keynote Presentation:** Beyond Automation: The Rise of Augmented Humanity (Shifting the narrative from replacement to empowerment)

- **Awais Farooq**, Senior Vice President of Strategy and Transformation, **Crawford & Company**

10:25 AM – Technology Decision-Making in the Age of Generative AI

Frank Schmid, Chief Technology Officer, **General Reinsurance Corporation**

10:55 AM – Morning Refreshments & Networking

11:40 AM – **Fireside Chat:** Data & Trust in Customer Experience

12:15PM – **Panel: AI + Human Touch – Redefining Engagement Models**

Panellist:

Jascha Prosiegel, Head of Insurtech Programs, **Munich Re**

1:05 PM – Solution Provider Presentation

1:35 PM – Lunch & Networking

2:25 PM – **Panel discussion:** Building Agile Insurance Ecosystems

Panelists:

- **Penny Peterson**, Product Manager, **ClaimDeck**

2:50 PM – **Workshop:** Workshop: No-Code Tools for Fast Product Launch

3:10 PM – **Solution provider presentation**

3:40 PM – **Afternoon break & Networking**

4:25 PM – **Panel discussion:** Navigating the AI Frontier: Strategic Decision-Making and Engagement Models

5:10 PM – The Platform Economy & Future Distribution

5:45 PM **Networking Reception**

6:20 PM **End of Day 1**

Day 2: 14 November 2025



8:45 AM – Registration



9:20 AM – Opening Remarks by Chairperson



9:30 AM – Opening Keynote: AI For Everything–But What About the People?

- **Meredith Barnes–Cook, Senior Principal, Insurance Practice, Datos Insights**



10:00 AM – Panel Discussion: Touchless Claims & Ethical AI



10:45 AM – Solution provider presentation



11:15 AM – Morning Refreshments & Networking



11:50 AM – Innovation Spotlights: Underwriting + AI– Where to begin?



12:25 PM – Fireside Chat: Cyber Risk, Digital Fraud & Smart Contracting



12:45 PM Panel Discussion: Tech for Impact – Sustainability & Purpose–Driven Innovation in Insurance

Panelist:

- **Michael Vellat, COO, AAA Life**



2:15 PM – Closing Remarks by Chairperson



2:20 PM –Lunch & Networking



2:50 PM – End of Conference

SPEAKER PANEL



Michael Vellat
COO
AAA Life



Frank Schmid
Chief Technology Officer
Gen Re



Meredith Barnes-Cook
Senior Principal
Datos Insight



Penny Peterson
Product Manager
ClaimDeck



Rick A. Collins
Senior Vice President
World Insurance Associates LLC



Joshua Fertel
Vice President Brokerage
Brooks Insurance Agency



Douglas Menelly
Head of External Communications
Everest Insurance



Alejandro Zarate
Managing Director /
Global Head of Data
Strategy and AI Innovation
Marsh



Jascha Prosiegel
Head of Insurtech Programs
Munich Re



Amy McCole
IT Vice President
Tokio Marine North America Services



Awais Farooq
Head of Digital Claim Solutions, Catastrophe, & Contractor Connection – Canada
Crawford & Company



Dave Patel
EVP | CIO
FCCI Group

SPEAKER PANEL



Sidd Tumkar

Global Head of Data, AI,
and Machine Learning
**Tokio Marine North
America Services**



Abhishek Mishra

Vice President, Product
Lead & Head of Growth,
Property and Claims
Solutions
Swiss Re



Bharat Narsimhan

VP, Divisional Information
Officer(DIO)- Claims
Pure Insurance



Jay Millstone

Vice President, Finance
and Chief Financial Officer
**Topa Insurance
Company**



Jesus Vergara

Director, Digital Product
Management
Nationwide



Emily Merola

Senior Vice President,
Property & Casualty
Assurex Global



Erin Kennedy Luczak

Vice President, Personal
Risk Advisor
USI

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