

Women in Insurance Tech Conference

Date: September 18 & 19, 2024

Location: Hyatt Regency Cambridge, Boston - USA

#WITC2024



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ALTAWORLD

ABOUT US

AltaWorld is an encyclopedia of global news, trends, conferences, events, and tradeshow driven by technology disruption in the insurance industry. Providing a one-stop-shop digital repository, we bring cutting-edge insights, industry expertise and global analytics from the tech world to drive growth in the constantly changing business environment. We are continuously bringing our digital information from various technology-driven events, conferences, and tradeshow within a single platform. Our repository is all you need to plan your next conference attendance, event marketing budget and competition analysis within any technological sector including but not limited to; Big Data, Analytics, Innovation, Strategy, Digital, Finance, Artificial Intelligence, Blockchain, Fintech. Our physical and virtual conferences, webinars, reports, and digital content provide Technology-driven thought leadership, shared experiences, and networking opportunities required to stay ahead in the competitive world.

OVERVIEW

Thank you for joining us at the Women in Insurance Tech Conference, taking place on September 18-19, 2024, at the Hyatt Regency Cambridge, Boston. We are excited to welcome you to this prestigious event where we celebrate the remarkable women leading the insurance industry's transformation.

Over two days, you will hear from influential women leaders from top insurance companies as they explore the latest technological disruptions, including AI, ML, Big Data, and IoT. Expect to engage in insightful discussions, interactive sessions, and thought-provoking presentations that focus on the future of insurance.

We're not just here to empower women in insurance—we're here to empower the entire industry through the influence and leadership of women. You'll join over 250 insurance decision-makers, both men and women, as we tackle digital transformation challenges and forge new strategies for success.

Key topics will include leadership in the insurance sector, customer engagement models, and the role of cutting-edge technologies. This is your opportunity to hear directly from top industry leaders, exchange ideas, and network with professionals shaping the future of insurance. We look forward to welcoming you and ensuring your experience is both insightful and inspiring!

Day 1- 18th September

7:30am to 8:35am WOMEN LEADERSHIP BREAKFAST & THINK TANK WORKSHOP by BENEKIVA

Exclusive Invite-Only Event: To secure your spot at Benekiva's Women Leadership Breakfast & Think Tank Workshop, request a profile review today. Limited seats available – don't miss this unique opportunity!

8:00am Registration



8:40am Welcome Note by Altaworld



8:45am Opening note by Chairperson

Vinita Jajware-Beatty, President, **Toronto Insurance Women's Association (TIWA)**



8:50am

Moderator:

Meredith Barnes-Cook, Partner, **ReSource Pro**

Panellists:

Whitney Day, Senior Vice President, Workforce Absence Management, **Hub International**

Janet D. Moylan, SVP, Chief Operations Officer, North American Underwriting Group, **Allied World Insurance Company**

Aileen Smith, SVP, Bermuda Professional Liability Division, **Allied World Insurance Company**

Pat Hidlt, Head of Claims Management US & C, **Uber Technologies**

Caitrin McSherry, Vice President Client Service, **Liberty Mutual Insurance**



9:40am **Case study:** Successful Digital Transformation Journey in Insurance

Janet D. Moylan, SVP, Chief Operations Officer, North American Underwriting Group, **Allied World Insurance Company**



10:05am ABC's of getting to the executive level

Laurel Jordan, Insurance TPA Officer & Solutions Lead, **Sutherland**



10:35am Morning refreshment & Networking



11:15am Beyond Survival – Unleashing the Power of Women to Transform the Future of Insurance

Bobbie Shrivastav, Co-Founder & COO, **Benekiva**

11:45am Panel discussion: Customer engagement in Insurance Technology

Moderator:

Gina Hardy, Chief Executive Officer, **North Carolina Joint Underwriting Association**

Panellists:

Priya Raghunatha, Vice President-Product Management Insurance, **LPL Financial**

Brett McKenzie, Founder, **CoVerse Communications**

Janicia Koh, Chief Strategy Officer, **Aktivo labs**

Marlena Sarunac, Fractional CMO, **The Company Advice**

Michelle Rosen, Managing Principal, **CAPCO**



12:35pm Lunch & Networking



1:20pm Customer Engagement & Digital Era

Salena Mailk, Director of Digital Product, Purpose-Built Solutions, **WWT**

Caitlyn Buckanavage, Senior Sales Manager, **HPE**



1:50pm Strategic Leadership: Balancing Operational Excellence with Executive Priorities

Moderator:

Bobbie Shrivastav, Co-Founder & COO, **Benekiva**

Panellists:

Jill Muenich, VP-Independent Distribution, **Homesteaders Life Company**

Sharon Reed, SVP, **illumifin**

Jackie Morales, Life & Annuity Transformationalist, **Digitizing Insurance**

Denise Garth, Chief Strategy Officer, **Majesco**



02:30pm Panel discussion: InsurTech Startups: Young Women Entrepreneur Session

Moderator:

Marissa Buckley, CO-Founder, **RevUp**

Panellists:

Valkyrie Holmes, CEO & Co-Founder, **Faura**

Lillian Corman, Corporate Development, **Inspiring Girls organization**

Rebecca Ray, Vice President, Excess Casualty, **Allied World Insurance Company**



3:05pm Generative AI and Inclusion in Fintech and Insurance

Vibs Abhishek, CEO & Founder, **Alltius**



3:35pm Afternoon refreshment & Networking

4:10pm Panel discussion: Breaking Barriers: Bridging the Gender Gap in Software Engineering

Moderator:

Kerry Macca, Founder, Fractional Consultant, **KM Consulting**

Panellists:

Vidya Sundaram, Senior Vice President, Group Benefits CIO, **The Hartford**

Cilsy Harris, CIO Insurance and Service Applications, **The Hanover Insurance Group**

Bobbie Shrivastav, Co-Founder **Benekiva**

Linda DeSantis, Global Strategy, Technology and Operations, **Berkshire Hathaway**



4:55pm Fireside chat: Cybersecurity in Insurance: Protecting Customer Data

Moderator:

Vinita Jajware-Beatty, President, **Toronto Insurance Women's Association (TIWA)**

Panellists:

Jennifer Wilson Cyber Leader, **Newfront**

Caitlin Alpern, Senior Underwriter Cyber & Technology, **AXA XL**



5:25pm Fireside chat: Building a Tech-Savvy Workforce: Training and Development

Moderator:

Xu Cheng, Head of Business Intelligence, **Ascot**

Panellists:

Ann Boger, CEO, **Bramble & Bird Consulting**

Devyani Gupta, Co-founder & CEO, **Arrow Head**



5:55pm Closing remarks by Chairperson



6:00pm Drink reception and Networking



6:50pm End of Day 1

Day 1- 18th September



Vinita Jajware-Beatty
President
Toronto Insurance Women's Association (TIWA)

Vinita Jajware-Beatty is President of the Toronto Insurance Women's Association (TIWA), a not-for-profit trade organization. As President, Vinita acts as a resource for the entire insurance community including brokers; underwriters; claims; actuarial; and risk management professionals. In addition to her role with TIWA, Vinita serves as Chair of Dive In Canada, a DEI initiative from Lloyds of London. As an insurance professional with a risk management and property claims background, Vinita brings over 23 years of career experience to many diversity and inclusion initiatives within the insurance industry, including chairing a Women in Insuretech and Global Insuretech conference series through the India-based organization Altaworld. Along with her work with TIWA, Vinita is the Chief Operating Officer of Enkompass Power & Energy Corporation. A national engineering and field services firm, Enkompass has operations rooted in industries including construction; telecommunications; healthcare; manufacturing; food and beverage; pharmaceutical; mining; and insurance.



Meredith Barnes-Cook
Partner
ReSource Pro Ecosystem

Meredith Barnes-Cook is a Partner in the Advisory and Research practice at ReSource Pro, where she helps carriers and solution providers thrive in a complex and changing digital world. She is an award-winning insurance go-to-market and transformation strategist with almost four decades of industry operations and technology experience. Before joining ReSource Pro Consulting, Meredith spent 33 years at Liberty Mutual, where she was responsible for numerous digital, product, and organizational transformations and new operating models. Most recently, she was the industry GTM strategist at Ushur, an AI customer experience SaaS startup, driving growth and brand awareness across both the P&C and LA&H segments.



Whitney Day
Senior Vice President, Workforce Absence Management
Hub International

Within HUB People & Technology Consulting, Whitney leads the Workforce Absence Management (WAM) practice with a clear focus on helping clients build and foster effective absence management programs. Whitney has more than 18 years of experience in the Group Benefits, Disability and Total Absence Management industry, including 13 years of consulting for many Fortune 500 companies across industries. She utilizes this experience to develop strategies to create quality client engagements, projects, and relationships. Prior to HUB, Whitney spent the first half of her career on the carrier side of the market in operations leadership at MetLife. The second half of her career has been focused on Absence Management consulting and she was most recently a Principal at Mercer. With her expertise in driving growth through internal and external relationship management, Whitney's focus is continuing to develop and expand HUB's high-quality absence managements programs and services. Whitney graduated with a Bachelor of Arts degree from Carthage College, and is holds an Illinois Life, Accident & Health Producer's License.



Janet D. Moylan
SVP, Chief Operations Officer, North American Underwriting Group
Allied World Insurance Company

Janet Moylan is a transformational operations expert, conference speaker and published author with over 25 years of commercial insurance domain expertise. Janet is known for making bold, calculated moves to achieve growth agendas and pioneering outside-the-box solutions to translate vision and strategy into reality. As SVP, Chief Operations Officer of North America Underwriting Group for Allied World Insurance Company, Janet steers 3 cross-functional teams in delivering operational excellence and execution of large-scale strategic initiatives in support of billions in written premium. Janet is an executive member of the Allied World Innovation Council and played a pivotal role in the company's win of the 2022 Hackett Digital Award and ISG Award for Digital Leadership. Janet joined Allied World in March of 2012 as Vice President of the Property & Casualty Business Operations Team. Prior to Allied World, she held executive positions at XL Insurance and American International Group. Her background includes Strategic Planning and Execution, Underwriting Operations Management, Business Process Management, Relationship Building Partnerships, Budget and Cost Control Management, Performance Culture Leadership, and Talent Mentorship. Janet graduated from Bucknell University and holds the Chartered Property and Casualty Underwriter Designation and Associate in Risk Management Designation.



Aileen Smith
SVP, Bermuda Professional Liability Division
Allied World Insurance Company

Aileen Smith, Senior Vice President Professional Lines, joined Allied World as the product leader for Employment Practices Liability and Wage and Hour Liability in March 2017 and now oversees all Professional Lines Coverages within the group, including D&O, EPLI, Cyber, Errors and Omissions and Healthcare. Prior to joining Allied World, Aileen was a Senior Vice President at Beecher Carlson where she managed the Professional Lines book of business. Before joining Beecher Carlson, Aileen was a Vice President in the Professional Lines department at XL Bermuda where she managed a book of primary and excess EPLI and D&O business. Aileen also spent 4 years at Marsh Bermuda as a Senior Vice President Professional Lines broking Fortune 1000 business. Prior to moving to Bermuda, Aileen was a retail broker at Marsh Boston. Ms. Smith brings 25 years of underwriting and broking experience to the team, 21 of which have been spent in Bermuda underwriting and broking Professional Liability for Fortune 1000 clients.



Pat Hidlt
Head of Claims Management US & C
Uber Technologies

Patricia (Pat) currently serves as the Head of US&C Claim Management and Oversight for Uber's Global Insurance team. With more than 30 years of experience in the insurance industry, Pat has held senior leadership roles in both field and home office claims across major insurance carriers, self-insured entities, and local government insurance trusts. Pat is often described as a "claims geek" thanks to her passionate advocacy to grow talent in the space and the advancement of the claims profession. A first-generation Hispanic college graduate, Pat earned her BA in Political Science and Modern Languages and Linguistics from the University of Maryland Baltimore County. In 2019, she reached a significant milestone by completing a Master of Science in Organizational Leadership from Johns Hopkins University. As an industry leader, Pat has served on the Risk Management and Advisory Board at the University of Baltimore and as Chair of Governor Hogan's Commission on Hispanic Affairs. Currently, she is a role model and board member for Inspiring Girls, USA, and has been a long-time supporter of Junior Achievement in Maryland, Phoenix, and Connecticut.



Caitrin McSherry
Vice President Client Service
Liberty Mutual Insurance

Caitrin leads our Global Risk Solutions North America Client Service organization dedicated to delivering holistic service offerings for approximately 4,600 clients with ~\$4.0B in premium under management. Client Service act as trusted advisors to clients and brokers, engaging in meaningful discussions, utilizing technical industry knowledge, and leveraging all the resources available to offer consultation and meet current and future needs of clients. Caitrin joined Liberty Mutual 12 years ago and has since held several leadership positions within U.S. Retail Markets and Global Risk Solutions. These roles involved overseeing large teams in claims and various service-oriented departments. In these capacities, Caitrin prioritized delivering exceptional customer experiences, fostering inclusivity, and enhancing overall productivity. Caitrin is passionate about Diversity, Equity and Inclusion and has served in leadership roles on two of Liberty Mutual's Employee Resource Groups – WE@Liberty and ABLE@Liberty. She is an active board member of the Boston Chapter for the Insurance Industry Charitable Foundation. She earned a Bachelor of Arts and Master of Business Administration from Boston College.



Laurel Jordan
Insurance TPA Officer & Solutions Lead
Sutherland

She joins us from EXL Services where she was the Assistant Vice President of TPA Operations and Claims Center of Excellence Lead. Prior to that she spent over 23 years at DXC Technologies supporting multiple Insurers across Technology platforms, Business Operations and Customer Experience domain as well as leading Client transitions and Conversions. Her early career was focused primarily on the Claims function, and she has continued to be a strong advocate for Claims Transformation and Digitalization. At Sutherland, Laurel will focus on developing the Insurance TPA offering and building out capabilities in partnership with our various Horizontals and Product and Platform teams.



Bobbie Shrivastav
Co-Founder & COO
Benekiva

Bobbie Shrivastav is an award-winning serial entrepreneur, author, speaker, technology innovator, and digital transformation expert. She is passionate about helping organizations modernize legacy processes through digital disruption, re-engineering, innovation, and entrepreneurship. Her expertise in information technology and experience leading successful enterprise-level initiatives spans nearly two decades. Presently, she is the Co-Founder and Chief Product Officer at Benekiva, a software company where she leads the product development, customer care, and delivery of transformational technology solutions to help modernize the insurance industry. Bobbie's unwavering commitment to innovation, her customer-centric approach and thoughtful development of industry-evolving solutions have earned her the reputation as an industry leader.



Gina Hardy
Chief Executive Officer
North Carolina Joint Underwriting Association

Ms. Hardy serves as Chief Executive Officer for two insurance companies: The North Carolina Joint Underwriting Association (NCJUA) and the North Carolina Insurance Underwriting Association (NCIUA). These companies collectively insure \$152 billion in property exposures for 506,475 risks and are recognized as leaders in promoting resilient construction. In 2021, Insurance Business America named Ms. Hardy as one of the Elite Women in Insurance. In 2022, Governor Roy Cooper awarded Ms. Hardy the Order of the Long Leaf Pine, an award presented to individuals who have a proven record of extraordinary service to the State of North Carolina.



Priya Raghunatha
Vice President-Product Management Insurance
LPL Financial

With an insurance industry experience spanning 15+ years, Priya consider her key area of expertise to be at the intersection of business and technology, driving innovation, transformation and change. Her experience in the industry has taken her through the entire insurance value chain starting with working for a carrier like Prudential, risk management firm like Marsh, fraternal insurance agency like Knights of Columbus and an insurtech like Covr Financial. Priya's current role at LPL Financial expands her horizons into insurance distribution and broker dealer side driving digital innovation. She is passionate about the insurance industry and grateful to be part of it for the impact it has on the society, both directly and indirectly.



Brett McKenzie
Founder
CoVerse Communications

Brett McKenzie is the Founder & Principal Strategist of CoVerse Communications, the go-to communications co-pilot for bold insurance brands. Leveraging 15 years of experience in insurance marketing, distribution strategy, underwriting, and branding for companies like Zurich, Fireman's Fund, Allianz, EvoSure, and Foresight, Brett built CoVerse in 2023 to provide unparalleled, SME-level communications services to insurance businesses and professionals. Through its content, creative, and brand work, CoVerse empowers and connects the storytellers of the insurance universe, with a mission to illuminate financial literacy for consumers and communities. CoVerse currently serves more than two dozen insurance carriers, brokers, insurtechs, influencers, and innovators around the world. Prior to her tenure in the insurance industry, Brett managed media relations initiatives for numerous private, non-profit, and political organizations, including President Barack Obama's Democratic National Convention in Charlotte, the Chicago Association of REALTORS®, and John Kerry's presidential campaign.



Janicia Koh
Chief Strategy Officer
Aktivo Labs

Janicia Koh brings over 12 years of product development, commercialization, and growth expertise in health technologies. She is currently the Chief Strategy Officer leading Aktivo Labs' business in North America. In this role, she is responsible for running the operations of the North American office, expanding the reach of Aktivo, and driving growth initiatives for the company's offerings globally. Before her current role, Janicia was the Head of Products for Aktivo Labs, where she launched a holistic well-being platform and collaborated with several Fortune 1000 clients to tailor customer experiences with Aktivo-enabled solutions. Janicia combines technical expertise with business acumen in health technologies to continuously deliver strategically aligned business outcomes for clients. She previously built an illustrious career in medical devices, running R&D and Product Development in several early-stage medical device companies. Janicia received her bachelor's degree in chemical engineering from the National University of Singapore and an MBA from the Massachusetts Institute of Technology. She is a strong advocate for Women in STEM.



Marlena Sarunac
Fractional CMO
The Company Advice

Marlena's experience spans 15+ years, ranging from corporate consulting to marketing strategy in new market categories at a range of startups from insurtech to health tech. She has held marketing leadership positions at companies such as: MasterCard, The Advertising Research Foundation, mllnnl digital agency, Ideon, Particle Health, and most recently, as the co-founder and head of marketing consulting at The Company Advice, a fractional thought leadership agency for tech companies. She advises on customer engagement strategies and data-driven, analytics-first growth marketing strategies that focus on revenue outcomes, while building powerful brands that move the industry needle. Marlena is a graduate of Lehigh University, where she holds an M.Eng in Mechanical Engineering.



Michelle Rosen
Managing Principal
CAPCO

25+ Years in Insurance, working both domestically and in international businesses. I'm most energized when working with people with big dreams and big problems. I'm known for my ability to optimize performance, drive large scale transformational change, and deliver business value. Success is accomplished with and through people, so I prioritize establishing and maintaining strong relationships with business partners and lead with a talent first approach. People describe me as creative, tenacious, solution-oriented, intuitive, and highly collaborative. I'm married with two children. When I'm not working, I seem to stay busy with home renovations that never seem to end, working out, and reading.



Salena Malik
Director of Digital Product, Purpose-Built Solutions
WWT

Strategic, execution-oriented Product Management leader with 15 years of success developing customer-centric product solutions that maximize conversion rates. Salena applies a dynamic blend of integrative thinking between market/business analysis, experience design, technical capability assessments, cost/benefit analysis and leadership skills driving efficient development and launch of best-in-class digital products. As Director of Digital Product Salena continues to be responsible for developing Product Strategy, Product Roadmaps and managing digital engagements.



Caitlyn Buckanavage
Senior Sales Manager
HPE

Caitlyn Buckanavage is a Senior Sales Manager at HPE. Caitlyn is an IT solution industry expert with extensive experience with over 14 years of experience. Caitlyn excels at developing client-centered technology solutions, specializing in the needs of insurance and retail customers. Caitlyn leads a multidisciplinary sales and technical support team and manages the relationship between HPE and its largest insurance and retail customers. Caitlyn has over 14 years of sales experience across the various industries supporting some of our HPE's largest customers and partners in pursuit of utilizing IT to drive winning results in the areas of hybrid cloud, computing, AI, data analytics, sustainability, and security. While connecting it all at the Edge and in the datacenter. She embodies HPE's gold standard business practices, ethics and culture of diversity and inclusivity.



Jill Muenich
VP-Independent Distribution
Homesteaders Life Company

Jill had the good fortune of working with Fortune 100 companies most of her professional career. From PepsiCo Foods, Northwestern Mutual Life, IdearcMedia/Verizon, MassMutual Financial, NGL, and Homesteaders Life Company. These great companies have provided her the training and development to achieve great things with the people she have worked with from clients to team members. She enjoys sales culture and a management style that puts people and their ideas first.



Sharon Reed
SVP
illumifin

Sharon is an experienced professional specializing in standardization and simplification, process re-engineering, and data analytics within the insurance industry. With a focus on long-term care insurance, she has extensive expertise in enterprise training, strategic planning, communications, branding, and insurance operations. Sha has played a pivotal role in enhancing operational efficiency for long-term care insurers through process optimization and strategic initiatives.



Jackie Morales
Life & Annuity Transformationalist
Digitizing Insurance

Her career has been focused on leading strategic advancement within the organizations she has led to keep up with rapid digitization and advance customer-focused, process-driven, and innovative cultures. She believes in developing leaders, motivating employees, and cultivating integrated teams to achieve aggressive business goals. During her 30+ years in the insurance industry she has worked across startups and established companies as a CIO and COO to create scalable internal infrastructure, launch digital transformation initiatives, enhance operational efficiency, and oversee M&A activity. As a woman in insurance, she is passionate about empowering other women in the industry to help them identify and seize career opportunities and take control of their financial and professional futures. She is always eager to share my knowledge of the insurance industry through mentorship and speaking opportunities, especially with young women entering a career in insurance.



Denise Garth
Chief Strategy Officer
Majesco

InsurTech thought leader and consistently recognized as a InsurTech Top 50 Influencer for Insurance, named to the 30 Most Powerful Women in Business: The Titans of Industry in 2024 by International Business Times, InsurTech Influencer Making Waves inaugural winner in 2023, a Top 50 Women in SaaS in 2020 and 10 Women in Fintech to know in 2022. Chief Strategy Officer at Majesco for Strategy, Marketing, Industry Relations, and Innovation. Recognized for strategic thinking and expert insurance knowledge across all lines of business with a strong grasp of the key issues facing the industry and a creative mind that translates these issues to highlight the importance and impact of innovation to better prepare for the future. Member of Majesco Leadership Team. Acknowledged as a strategic thinker, international leader, speaker and writer with a strong grasp of the key issues facing the industry and a creative mind that translates these issues to highlight the importance and impact to better prepare for the future.



Marissa Buckley
CO-Founder
RevUp

Marissa Buckley has more than 15 years of experience overseeing innovation, brand experience, growth marketing, automation, and analytics for some of the most innovative startups and carriers. Her hybrid background in computer science and marketing have given her the advantage to co-create several industry-first innovations and earn Celent's Model Insurer of the Year award. Marissa Buckley is Founder of RevUp, a fractional growth firm with a team of top industry c-level carrier executives redefining marketing excellence and offering marketing strategy and execution to carriers and startups across the world.



Valkyrie Holmes
CEO & Co-Founder
Faura

Valkyrie is the CEO and Cofounder of Faura, an insurtech startup that provides loss control solutions to insurers with high-risk books of business. She began her work as a data analyst and engineering intern at SpaceX before being awarded the 776 Fellowship to work in sustainability. Since then, she's launched assessments in wind, hail, and wildfire to add climate resilience data to the insurance market and is now operational across the country. She has previously spoken at the Gartner IT conference, SXSW, the Aspen Ideas conference, and more.



Lillian Corman
Program Development
Inspiring Girls USA

Lillian is a passionate educator and mission-driven professional who recently joined Inspiring Girls USA after eight years at The Loomis Chaffee School in Connecticut. During Lillian's tenure at Loomis Chaffee, she co-founded a transformative leadership institute for girls, embodying her commitment to fostering the development and growth of young women. She taught Spanish and the Seminars Program and served as a Dorm Head, where she provided invaluable support and guidance to her students. Lillian has also previously designed leadership curricula for several summer programs. With a Bachelor's Degree from Dickinson College and a Master's Degree in School Leadership from the University of Pennsylvania, Lillian is dedicated to empowering the next generation of girls and young women. She is proud to be a part of the Inspiring Girls USA Team, where she devotes her time to raising the aspirations of girls by connecting them with women role models across the country.



Rebecca Ray
Vice President, Excess Casualty
Allied World Insurance Company

Becky Ray is a Vice President in the Excess Casualty group at Allied World Assurance Company, based in Boston, MA. She is responsible for Allied World's Excess Casualty team in the Northeast, MidAtlantic and Toronto. Becky started her career at Allied World in New York City and held roles in New York and Bermuda prior to moving to Boston to build out the Excess Casualty product in the Northeast. She is a graduate of Colgate University.



Vibh Abhishek
CEO & Founder
Alltius

Vibh Abhishek is the CEO and founder of Alltius. Alltius is a GenAI platform for transforming customer experiences for financial services. He is a well known expert in AI and its application to generate business value, and has taught AI and Natural Language Processing at Carnegie Mellon University and UC Irvine. At Alltius, he is working with a stellar team of experts from companies such as Google, BCG, McKinsey and Meta to solve problems in customer support, sales enablement and agent support. They have clients such as Prudential, Compass Health and DBS as their customers.



Kerry Macca
Founder, Fractional Consultant
KM Consulting

Kerry has over three decades of Property and Casualty insurance and enterprise software sales experience. With a proven track record in tackling complex industry challenges Kerry has led digital advancement across the entire industry from underwriting to claims. She has earned acclaim for her adeptness in driving growth through business strategy and customizing sales strategies across diverse landscapes, including startups, solution.



Vidya Sundaram
Senior Vice President, Group Benefits CIO
The Hartford

Vidya Sundaram is chief information officer (CIO) of Group Benefits at The Hartford, a leading provider of fully insured group life, disability and supplemental health insurance, paid family and medical leave insurance, as well as absence management administration. She is responsible for innovative solution design, development, and implementation of technology solutions for Group Benefits customers. She works with other leaders in Group Benefits to design the technology strategy for the business. In addition to her CIO role, Sundaram oversees the strategy and development of external partnerships to further grow the business.



Cilsy Harris
CIO Insurance and Service Applications
The Hanover Insurance Group

A proven track record of integrating business and IT strategies for long term business impact. Known for building and inspiring teams to meet today's challenge while strategically developing long term organizational talent. Cilsy has been consistently called to lead during high-risk events facing our sector; from the digital collision with legacy modernization, to economic shifts and climate fall-out, to cyber threats and post pandemic workforce. She leads IT and non-IT efforts with care, connection and strategic partnership and is recognized for consistently delivering outcomes and enhancing long-term corporate value. Cilsy oversees an organization of 400+ employees and contractors while managing an approximately \$90M budget.



Linda DeSantis
Global Strategy, Technology and Operations
Berkshire Hathaway

Linda is a highly accomplished leader with a dynamic background in developing transformational operations and technology strategies designed to propel revenue, optimize productivity, and enable rapid, sustainable organizational growth. She aligns high-performing global teams with the corporate vision, forges value-add partnerships at all levels of the organization and delivers tactical roadmaps to increase business value. In 2015 Linda joined Berkshire Hathaway Specialty Insurance as team member #353. She is currently the SVP of Enterprise Business Solutions and responsible for a portfolio of over 40+ applications. Linda leads a global team of strategy, operations, technology and project management professionals and is also the relationship leader for BHSI's offshore partner with ~1500 global professionals supporting the business.



Jennifer Wilson
Cyber Leader
Newfront

Jennifer brings with her over 26 years of experience in the industry, primarily in specialty coverage, claims, and risk management. As the National Cyber Lead at Newfront, she directs the marketing, placement and claims management of Cyber Risk and Technology E&O insurance. She works with clients to identify and understand their cyber risk exposure, while recommending ways to best mitigate these risks and negotiate broadest terms available in the cyber insurance marketplace. Jennifer's team focuses on all aspects of cyber risk, including policy form negotiation, pre-loss services, vendor selection, coverage review and advocacy, litigation management, education and training, predictive modeling, and contractual risk transfer. Jennifer is on the Cyber Claims Advisory Panel for NetDiligence; She is a regular contributor to the Women in Insurance Global Network and she is part of the Advisory Panel for Insurance Business America. Most recently, Jennifer landed on the prestigious Insurance Boston Magazine's Elite Women in Insurance list for 2022 and the Hot 100 list for 2022, was nominated for the 2020 Boston Insurance Women to Watch Award. Jennifer received the national 2015 Power Broker Award for Real Estate from Risk & Insurance magazine.



Caitlin Alpern
Senior Underwriter Cyber & Technology
AXA XL

Caitlin Alpern is a Senior Cyber and Technology E&O underwriter on the Large Standard team of AXA XL handling accounts with \$1B-\$20B in revenues. Ms. Alpern has 8 years of experience underwriting cyber and technology risks. Caitlin manages a book of \$22M in premium and works on both new business and renewals. She has expertise in analyzing an Insured's network security program and strong business acumen. Ms. Alpern has her Cyber COPE Insurance Certification from the Heinz College Information Systems and Public Policy from Carnegie Mellon University. Caitlin is also a Registered Professional Liability Underwriter. Ms. Alpern has over 12 years of underwriting experience and was also a broker at Marsh focusing on public director's & officers' liability for two years. Caitlin lives outside Hartford, Connecticut.



Xu Cheng
Head of Business Intelligence
Ascot

Xu Cheng is a 2023 Top 100 Innovator in Data & Analytics, nominated by Corinium Global Intelligence, and the chairwoman of the 2023 CDAO Insurance conference. She is passionate about delivering decision-useful data fast and driving insightful actions. Xu specializes in designing and executing data, analytics, and business intelligence strategies for digital transformation, new product development, business performance monitoring and diagnostics. She is known for building user-friendly, intelligent and meaningful data analytics solutions, driving business user adoptions to modern tools, and advancing data-driven culture across organizations. Xu currently serves as the Head of Business Intelligence and Insights at Ascot U.S. Ascot provides specialized insurance products to small and mid-sized business as well as offering underwriting services to high-quality carrier and syndicate partners through its MGU, Ethos Specialty.



Ann Boger
CEO
Bramble & Bird Consulting

Ann Boger is the Founder and CEO Bramble & Bird Consulting, offering flexible and strategic services for the insurance ecosystem. Her model empowers seasoned professionals to grow careers on their own terms while leveraging their niche areas of expertise for a broad range of insurance, healthcare and social purpose clients. Ann is also the Head of Insurance for Premiums for the Planet, leveraging collective market power for climate action. Previously, Ann was the Chief Operating Officer of Freelancers Union & Freelancers Insurance Company, where she led the formation of a social-enterprise health insurer providing affordable & integrative care in NYC. She was the Co-Founder of Trupo, an insurance platform for freelance workers, and the VP of Scaling for Coterie Insurance, named one of CB Insights Insurtech 50 and Best Tech Startups in 2023.



Devyani Gupta
Co-founder & CEO
Arrow Head

Devyani, a dynamic global hustler with roots in Malaysia and the Philippines, is a trailblazer in the tech and insurance industries. She studied Statistics at Wharton Business School and honed her skills at the Boston Consulting Group, where she worked on Insurtech mergers and strategy across the US, Australia, and India.

Driven by a passion for innovation, Devyani founded Arrowhead, an AI startup that creates hyper-realistic AI calling agents for the insurance sector. Her customers include insurance companies worldwide, revolutionizing customer interactions.

Outside of her professional pursuits, Devyani has a rich background in ballet and theatre, performing globally for 13 years. An adventure junkie at heart, she's bungee jumped, zip-lined from great heights, and even fractured her collarbone mountain biking in Thailand. Her life is a thrilling blend of creativity, boldness, and cutting-edge technology.



GET THE BENEKIVA ADVANTAGE

Benekiva's Claims and Servicing Platforms
Drive Up Revenues, Drive Down Costs, and
Improves Customer Experience



Whether you're looking to streamline your claims process, improve your servicing operations, or enhance customer experience, Benekiva has a solution that can help.

To learn more or request a demo, visit benekiva.com or scan the QR Code

Day 2- 19th September

8:15am Registration



8:40am Welcome Note by Altaworld



8:45am Opening note by Chairperson

Vinita Jajware-Beatty, President, **Toronto Insurance Women's Association (TIWA)**



8:50am The Journey of SELFPOWERMENT

Deb Smallwood, Founder & Creator, **SELFPOWERMENT**



9:10am Gen AI, Individual Empowerment and Organizational Transformation

Peilin Corbanese, VP Analytics, **EXL**



9:35am Panel discussion: Leading the Charge: Elevating Claims Leadership and Customer Experience in the Next Generation

Moderator:

Krista Eger, Director of Product, **Benekiva**

Panellists:

Laurel Jordan, Insurance TPA Officer, **Sutherland**

Johanna Petty Dunlap, Senior Director of Operations, **National Life Group**

Sharon Reed, SVP, **illumifin**



10:15am Building a Powerful Digital Executive Presence: Navigating Leadership in the Creator Economy

Gain valuable insight on the foundational tools for creating a powerful and relatable online presence and how to show up as an influential leader and a credible face to your organization.

Marrisa Buckley, Co-Founder, **RevUP**

Debbie McGonigle, Co-founder, **RevUp**



10:50am Morning refreshment & Networking



11:35am Agile Strategies for Women: Manage Your Team, Your Kids, and Everything in Between!

Theresa Luty, Vice President Sales, **INFORCE**

11:55am How to thrive as a technology leader in insurance?

Cilsy Harris, CIO Insurance and Service Applications, **The Hanover Insurance Group**



12:20pm The pros and cons of artificial intelligence in the insurance sector

Jennifer Wilson, Cyber Leader, **Newfront**



12:45pm Lunch & Networking



1:30pm Harnessing the power of AI in Insurance

Jamie Warner, Managing Director, Data Science and Pricing, **Plymouth Rock Home Insurance**



1:55pm Panel discussion: Inclusive Culture in InsurTech: Driving Innovation

Moderator:

Vinita Jajware-Beatty, President, **Toronto Insurance Women's Association (TIWA)**

Panellists:

Ewelina Mroczek, VP, Digital Product Transformation, Annuity Solutions, **Lincoln Financial Group**

Tiffany Alvey, VP, Head of Home Office Claims, **pure Insurance**

Rachel Switchenko, VP, Customer Solutions, **Plymouth Rock Home Insurance**



2:35pm How synthetic data is shaping insurance world?

Mireia Rojo Arribas, Vice President Advanced Analytics, **MAPFRE Insurance**



3:00pm Panel discussion: Work-Life Balance: Strategies for Women in TechWomen in Tech

Moderator:

Andrea Wise, Founder, **A Wise Lifestyle**

Panellists:

Megan Duty, Senior Vice President, **Puritan Life Insurance Company of America**

Sarah Natt, SVP, Head of Business Solutions, Planning & Execution, **Arch Insurance**

Danielle Gardiner, Senior Vice President, **Lowers Forensic International**



3:35pm Closing remarks



3:40pm End of Conference

Day 2 - 19th September



Deb Smallwood
Founder & Creator
SELFPOWERMENT

Deb is a trailblazer and visionary leader who has left an indelible mark on the Insurance and Technology industry. With an expansive career spanning groundbreaking information technology roles at Liberty Mutual, Chief Information Officer at ICW, a Partner at KPMG, and Founder / CEO of Strategy Meets Action (SMA), she has always defied societal norms with transformational thinking and action. Deb's unwavering determination and visionary leadership skills have propelled her to the forefront of the industry. Following the successful sale of Strategy Meets Action, she seamlessly transitioned into her next venture, drawing on her experiences as a female executive in insurance to championing women empowerment and diversity in the business world and beyond. Deb is currently the Creator and Founder of SELFPOWERMENT TM , a platform centered around her upcoming book project with a comprehensive framework that provides upcoming masterclasses, workshops and self-assessments for professionals and corporations.



Peilin Corbanese
VP Analytics
EXL

Peilin is the VP of Analytics for EXL Service, a global management consulting firm focusing on advanced analytics, generative AI, and digital transformation. She is a 2023 honoree of a lifetime achievement Silver Apple Award for leading digital transformation and championing minorities and women, bestowed by the Marketing Club of New York. Before EXL, Peilin was the VP of Analytics and Innovation for Gerber Life Insurance. Peilin has extensive experience in the insurance industry, leading innovation and transformation to drive ROIs. Peilin led her team to win the 2021 Novarica Impact Award and the 2021 AdExchanger Best First- Party Data Strategy By a Marketer Award.



Krista Eger
Director of Product
Benekiva

Krista Eger is an accomplished leader in the insurance technology sector, currently serving as the Director of Product at Benekiva. With a keen focus on innovation and customer-centric solutions, Krista has played a pivotal role in driving the development and enhancement of cutting-edge products that are reshaping the insurance landscape. Her extensive experience and unwavering dedication to advancing technology within the industry make her a highly valuable contributor to the Women in Insurance Technology community.



Laurel Jordan
Insurance TPA Officer
Sutherland

She joins us from EXL Services where she was the Assistant Vice President of TPA Operations and Claims Center of Excellence Lead. Prior to that she spent over 23 years at DXC Technologies supporting multiple A Insurers across Technology platforms, Business Operations and Customer Experience domain as well as leading Client transitions and Conversions. Her early career was focused primarily on the Claims function, and she has continued to be a strong advocate for Claims Transformation and Digitalization. At Sutherland, Laurel will focus on developing the Insurance TPA offering and building out capabilities in partnership with our various Horizontals and Product and Platform teams.



Johanna Petty Dunlap
Senior Director of Operations
National Life Group

Johanna is an energetic and adaptable professional with a comprehensive understanding of human resources, sales, underwriting, business operations, and claims management across diverse corporate environments. Known for a results-oriented approach, she excels in identifying creative solutions to improve staff productivity and organizational behavior. With strong communication and interpersonal skills, [Name] is adept at performing complex tasks with precision and attention to detail. [Name] has a proven track record of organizing and implementing new procedures, troubleshooting issues, and transforming challenges into positive outcomes, making a significant impact on business operations and team dynamics.



Sharon Reed
SVP
illumifin

Sharon is an experienced professional specializing in standardization and simplification, process re-engineering, and data analytics within the insurance industry. With a focus on long-term care insurance, she has extensive expertise in enterprise training, strategic planning, communications, branding, and insurance operations. Sha has played a pivotal role in enhancing operational efficiency for long-term care insurers through process optimization and strategic initiatives.



Marissa Buckley
Co-Founder
RevUP

Marissa Buckley has more than 15 years of experience overseeing innovation, brand experience, growth marketing, automation, and analytics for some of the most innovative startups and carriers. Her hybrid background in computer science and marketing have given her the advantage to co-create several industry-first innovations and earn Celent's Model Insurer of the Year award. Marissa Buckley is Founder of RevUp, a fractional growth firm with a team of top industry c-level carrier executives redefining marketing excellence and offering marketing strategy and execution to carriers and startups across the world



Debbie McGonigle
Co-founder
RevUp

Debbie is a senior strategy and marketing leader who enables companies to realize profit and growth goals by driving brand awareness, customer engagement, revenue and market share. Debbie spent most of her career at Liberty Mutual serving as the CMO of its commercial lines business and Chief Customer Officer of their personal lines business. As co-founder of RevUp, Debbie helps position CEOs and their businesses for success with growth marketing strategies, Revenue Operations, and leadership tools that propel both customer satisfaction and profitable growth.



Theresa Luty
Vice President Sales
INFORCE

In February of 2023, Theresa joined the ranks of Inforce, an elite Systems Integrator that's enjoyed tremendous organic growth throughout its 15 years due largely to its deep expertise and laser-focus on the insurance industry. Theresa is now on a mission to accelerate that growth, spearheading the company's sales efforts, beginning with the standing-up an external sales organization. Theresa comes armed with strong insurance expertise herself, having previously led sales for Atidot, an Israeli AI Insurtech Start-up. Additionally, she worked as an independent agent for AFLAC, and held leadership roles at both Ameritas and Physicians mutual. Theresa's substantial multi-disciplinary experience includes technical experience in leading hardware and software development teams at Iomega, as well as sales enablement and marketing roles at West Telecom, and sales at IBM (Big Data & Analytics) and Microstrategy. She also leveraged her expertise in strategy, management, and six sigma in roles at TD Ameritrade, and is a proud member of CHIEF, where she taps into her passion for advancing important initiatives in women's leadership.



Cilsy Harris
CIO Insurance and Service Applications
The Hanover Insurance Group

A proven track record of integrating business and IT strategies for long term business impact. Known for building and inspiring teams to meet today's challenge while strategically developing long term organizational talent. Cilsy has been consistently called to lead during high-risk events facing our sector; from the digital collision with legacy modernization, to economic shifts and climate fall-out, to cyber threats and post pandemic workforce. She leads IT and non-IT efforts with care, connection and strategic partnership and is recognized for consistently delivering outcomes and enhancing long-term corporate value. Cilsy oversees an organization of 400+ employees and contractors while managing an approximately \$90M budget.



Jennifer Wilson
Cyber Leader
Newfront

Jennifer brings with her over 26 years of experience in the industry, primarily in specialty coverage, claims, and risk management. As the National Cyber Lead at Newfront, she directs the marketing, placement and claims management of Cyber Risk and Technology E&O insurance. She works with clients to identify and understand their cyber risk exposure, while recommending ways to best mitigate these risks and negotiate broadest terms available in the cyber insurance marketplace. Jennifer's team focuses on all aspects of cyber risk, including policy form negotiation, pre-loss services, vendor selection, coverage review and advocacy, litigation management, education and training, predictive modeling, and contractual risk transfer. Jennifer is on the Cyber Claims Advisory Panel for NetDiligence; She is a regular contributor to the Women in Insurance Global Network and she is part of the Advisory Panel for Insurance Business America. Most recently, Jennifer landed on the prestigious Insurance Boston Magazine's Elite Women in Insurance list for 2022 and the Hot 100 list for 2022, was nominated for the 2020 Boston Insurance Women to Watch Award. Jennifer received the national 2015 Power Broker Award for Real Estate from Risk & Insurance magazine.



Jamie Warner
Managing Director, Data Science and Pricing
Plymouth Rock Home Insurance

Jamie Warner is an analytics and data science leader with a passion for revolutionizing the way heavily regulated industries understand and adopt data science and AI. Jamie is currently a managing director at Plymouth Rock Assurance in Boston. Prior to Plymouth, she launched and led data science organizations at multiple Fortune 200 insurers and drove the creation of large-scale pricing and reserving models. She has served in a range of data science and analytics-focused insurance roles throughout her tenure including Commercial Auto, Worker's Compensation, Long/Short Term Disability, Life, and Home. Prior to insurance, Jamie led consulting projects for technology vendors, providing survey design and data expertise, including modeling for global tech adoption forecasts, competitive analysis, competitive product assessments and technology adoption profiles at Forrester Research. She holds an M.S. in Business Analytics from Bentley University, a B.A. in Mathematics and Economics from Colby College, and earned CPCU and AIDA designations. Jamie is passionate about staying on top of new trends while educating and empowering analytics professionals, so she teaches as an adjunct professor for Northeastern University's Master's of Analytics program. She is currently the vice chair of the ethics committee and a past president for the Boston Chapter of the CPCU where she has served on the board of directors since 2015.



Ewelina Mroczek
VP, Digital Product Transformation, Annuity Solutions
Lincoln Financial Group

Ewelina (Evie) Mroczek, an Associate of Society of Actuaries, holds the role of VP, Digital Product Transformation in the Annuity Solutions division of Lincoln Financial Group. In her current role, she leads a team focused on providing product business insights alongside strengthening the product presence in the digital tools & ecosystems. Evie's insurance journey started with Lincoln 20 years ago. In her time at Lincoln, she had the opportunity to hold various roles while supporting multiple products offered in Lincoln's life and annuity portfolio, including MoneyGuard®, i4LIFE® Advantage and the Lifetime Income Strategy in plan guarantee. This diverse tenure has proven to be the great catalyst to her ability to think creatively and act strategically, with a strong ability to execute. She is passionate about innovation and is a strong believer in challenging the status quo. This passion keeps her engaged and dedicated to the local Hartford InsurTech ecosystem movement, while actively creating ways to educate Lincoln Financial Group's innovators.



Tiffany Alvey
VP, Head of Home Office Claims
pure Insurance

Tiffany Alvey is the Head of Home Office Claims at PURE Insurance. She held prior roles at Chubb as the SVP Head of NA Claims Service Centers and the Head of Personal Lines Claims and Risk Services at Fireman's Fund. In her role as Head of Home Office Claims she and her team look to use process and technology to improve engagement with customers and employees.



Rachel Switchenko
VP, Customer Solutions
Plymouth Rock Home Insurance

Rachel Switchenko (switch-en-co) is the VP of Customer Solutions at Plymouth Rock Home Assurance, leading the Service and Underwriting Departments. Rachel has spent her career in insurance, starting in audit before tackling roles in strategy, analytics and operations. She is passionate about creating environments for her teams to thrive in, while simultaneously delivering a customer centric yet efficient organization.



Mireia Rojo Arribas
Vice President Advanced Analytics
MAPFRE Insurance

Mireia is the Vice President of Advanced Analytics at MAPFRE Insurance, one of the leading insurance companies globally, where she is leading data-driven strategies and initiatives. Mireia's journey began in Spain, where she amassed a wealth of data science and Artificial Intelligence experience working in various capacities within the data sector, and eventually led the Corporate Advanced Analytics strategy from a technical perspective for MAPFRE Group, before relocating to the United States two years ago. Her strategic vision and keen analytical skills have been instrumental in harnessing the power of data to optimize business processes, enhance customer experiences, and drive innovation. With a relentless commitment to excellence, Mireia continues to shape the future of data-driven solutions in the insurance industry.



Andrea Wise
Founder
A Wise Lifestyle

Andrea Wise is a trainer and nutrition expert who has been coaching for 20 years. She plays an active role in streamlining her clients' health and quality of life. She thrives on delivering exceptional results and goes above and beyond to make a difference in people's lives.



Megan Duty
Senior Vice President
Puritan Life Insurance Company of America

Megan Duty holds an Associates of Arts in Business (Phoenix College), Bachelors of Science in Accountancy (Arizona State University) and Masters of Science in Information Management (Arizona State University). Megan has worked in the Financial Services Industry for more than 20 years, with 10 years focused on delivering excellence through modern, versatile technology solutions. In her current position as Vice President of Puritan Life and Canvas Annuity, Megan and team have built an all-cloud platform, created disruptive online distribution models and developed a strong Information Security Program.



Sarah Natt
SVP, Head of Business Solutions, Planning & Execution
Arch Insurance

Sarah Natt's career spans 25 years of experience in the insurance industry. She has held various leadership roles at multiple insurance carriers encompassing a diverse array of roles in business, operations, and technology, underscoring her versatile expertise and dedication to the insurance industry. Sarah has a proven track record in driving enterprise digital transformations, leading large-scale global technology programs to drive technology platform rationalization and cost optimization, as well as building teams, driving process improvements and product management. She has played a pivotal role in growing global technology teams and driving substantial change and innovation.

Currently, Sarah serves as the Senior Vice President at Arch Insurance within the Office of Operations. In this role, she leads a team responsible for driving business solutions, enterprise planning, product management, and executing enterprise-wide digital transformation initiatives. Her team plays a crucial role in partnering closely with various business areas to define a cohesive vision aimed at creating efficient workflows that seamlessly integrate people, processes, technology, and data. Her team is instrumental in transforming the organizational ecosystem, enhancing operational efficiency, and focusing on outcome-oriented and business value driven technology investments while driving product management disciplines.



Danielle Gardiner
Senior Vice President
Lowers Forensic International

Danielle Gardiner, CPA, CFF, is a seasoned expert in forensic accounting and litigation support with over two decades of experience. She currently serves as Executive Vice President and Director of Insurance Services at Lowers Forensics International, where she specializes in evaluating complex insurance claims, including business interruption, property damage, and employee dishonesty. Danielle has provided expert testimony in federal and state courts and has played a key role in significant cases involving major catastrophes, such as the World Trade Center attacks and hurricane-related losses. Her expertise spans various sectors, including insurance, manufacturing, and hospitality, where she helps businesses assess financial losses and recover from disruptions.

Platinum Sponsor



Benekiva

Benekiva's SaaS platform was built with a beneficiary-first mindset. Today, it facilitates anywhere, anytime, any device accessibility for EVERYONE involved in the claims and servicing process. Benekiva's configurable platform gives claimants, policyholders, associates, and agents access to all things claims- or policy-related through an omnichannel approach, while giving carriers the ability to process claims around the clock. Benekiva is the only technology solution that delivers straight-through, next-generation claims and policy servicing transformations, with asset retention enablement. And because integrating with Benekiva doesn't require custom code, carriers can implement quickly and manage ongoing updates with minimal need for IT resources. With Benekiva solutions, insurers create operational efficiencies and reduce expenses, so funds and talent are allocated to growth projects.

Silver Sponsor



World Wide Technology

Founded in 1990, World Wide Technology (WWT), a global technology solutions provider leading the AI and Digital Revolution, with \$20 billion in annual revenue, combines the power of strategy, execution and partnership to accelerate digital transformational outcomes for large public and private organizations around the world. Through its Advanced Technology Center, a collaborative ecosystem of the world's most advanced hardware and software solutions, WWT helps customers and partners conceptualize, test and validate innovative technology solutions for the best business outcomes and then deploys them at scale through its global warehousing, distribution and integration capabilities.



Sutherland

Sutherland is the Experience & Digital Transformation leader for Fortune 500 companies across the globe and we support Insurance carriers across policy acquisition, underwriting, policy services and claims, to drive transformation yielding tangible business outcomes. Leveraging the power of 'One Sutherland', we drive both the growth and the cost agenda for insurers - driving GWP growth, Speed to market, TCO reduction and an unparalleled CX. Our proprietary, AI-based products, platforms and Digital solutions enable E2E Operations Digitization and Human Centered CX. We are Sutherland Insurance.



ReSource Pro

NovoHeight is a B2B (business-to-business) service marketplace designed for the insurance sector. It stands as a pioneering platform, bridging the gap between insurance companies and a global network of trusted consulting firms. This innovative solution empowers insurers to effortlessly post their resource requirements while granting them access to a curated pool of consulting experts who possess the precise expertise to fulfil those needs.

Sponsors & Exhibitors



Alltius

Alltius is a genAI platform to deploy customized Knowledge Assistants and Autonomous Agents for insurance companies to increase customer engagement and happiness, faster and personalized sales, and better resolution of customer issues. In just one year, our clients in financial services, insurance, and banking have gone live (some within hours) and seen significant improvements in slashing customer support costs by 50%, increasing sales per rep by 3X and increasing CSAT scores to 90%+.



ExamFX

We offer a complete program of online training for insurance licensing and securities exams, designed to ensure learners pass on their first attempt. We understand the challenges learners face when taking on a new career or taking the steps to further their career to the next level, and we are here to empower them to achieve their professional goals. We've invested in the latest online learning technologies to deliver the industry's most complete solution for prelicensing training, so that learners have everything they need to succeed

Aktivo Labs.

Aktivo Labs

Aktivo Labs is founded by a team of medical doctors, data scientists and product engineers to predict, prevent and postpone the onset of chronic diseases globally. We work with organizations and governments and empower them with evidence-based, scalable digital health solutions that utilize real-time behavioral and lifestyle data to drive engagement with their end-users.



faura

Faura

Faura creates loss control solutions for disaster-prone books of business. Using personalized risk assessments, we help insurers find more profitable business in risky areas while helping policyholders reduce their risk and stay profitable. We understand which properties are going to be hit by a natural disaster; now, it's a question of which properties are going to survive.

TheCompanyAdvice

The Company Advice

Dialogue, a global technology company, elevates the insurance experience by forging deeper, more meaningful connections between insurers and their customers. Through personalized health and wellbeing journeys and interactive engagement, we turn every interaction into an opportunity for insurers to demonstrate care, building loyalty and trust that transcends traditional coverage.



Lowers Forensics International

Lowers Risk Group is a global consulting, risk management, and technology company. We provide technical solutions and a single point of contact that enables organizations both large and small to better manage their unique pre-risk and post-loss challenges. From liability and human capital to cyber risk and large loss property, the Lowers ecosystem of subject matter experts, practitioners, developers, and partners is committed to helping clients Resolve Uncertainty and create brighter, more resilient futures.



Inforce

Founded in 2009 in Cleveland, Ohio, Inforce has become one of the IT industry's fastest-growing systems integration and technology consulting firms specializing in the P&C Insurance industry. With additional offices in Canada and Europe, we've maintained our laser focus throughout our 15 years, developing a deep industry expertise that's made us the go-to IT partner for insurance companies that don't have the time or money to teach newcomers the ins and outs of the business. Our highly coordinated global team of top IT talent delivers an unprecedented level of commitment on every engagement, as evidenced by Inforce's industry-leading team stability, and the flexibility to work client hours, no matter the time zone. When clients lock arms with Inforce, they enjoy a refreshing level of confidence that their goals will be met. They see that Inforce is not a typical systems integration and technology consulting firm. We are their fiercest ally.



Capco

Capco, a Wipro company, is a global management and technology consultancy specializing in driving transformation in the energy and financial services industries. Capco operates at the intersection of business and technology by combining innovative thinking with unrivalled industry knowledge to fast-track digital initiatives for insurance, capital markets, wealth & asset management, banking & payments, and the energy sector. Capco's cutting-edge ingenuity is brought to life through its award-winning "Be Yourself At Work" culture and diverse talent.



Bramble & Bird

Bramble & Bird is a woman-owned and operated consulting firm that embeds the right talent at the right time to help you overcome challenges and scale successfully. We solve thorny problems in regulated fields by pairing decades of industry experience with practical know-how, and start-up agility. Offering fractional leadership, project management, strategy consulting and recruiting services, we partner with forward-thinking leaders to design and launch new programs, integrate with strategic partners, define a go-to-market strategy and build scalable teams. Recent clients include specialty carriers, parametric insurance, a social impact investment fund, a climate-focused policyholder group, and occupational accident coverage for the gig economy.



Arrowhead

Arrowhead: AI calling agents that sound exactly like a human. Arrowhead builds AI human-like bot agents for the insurance industry that carries out claims, customer support, renewals, sales and lead qualification calls without any manpower requirement. This enables your company to scale quickly without the operational headache of hiring and training manpower, increase profitability through cost savings, and have assurance that your customers are always receiving the right information. We are deployed with enterprises globally including some of the largest Insuretech companies and banks. Customers today cannot differentiate between a human agent and our AI bot.

Visiting Partners



SwellSpace

Market your benefits to current and prospective employees with easy-to-build, beautifully designed benefits websites. SwellSpace is the only website builder specifically designed for and by benefits professionals. We offer thoughtful features that help to reduce administrative burden, increase utilization, and boost employee appreciation of high-value benefits. With Swellspace, everyone benefits.



Fusable

Fusable is the leading provider of vital data and services to vital industries. We are a market-leading provider of data, analytics, and digital services to vital industries. Our primary verticals include Risk Intelligence, Agriculture, Construction and Trucking, which serve Insurers, Agent/Brokers, OEM's, Dealers/Distributors, Products & Services Providers, Finance, and Equipment Operators.

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